

A-Frame & Equipment Policy

Purpose

K&K Glass delivers glass and glass related products to our customers via side loaders and dedicated A-Frames for delivery to site or factory premises. To ensure efficient turn around and customer orders are delivered in full and on time the K&K A-frame and Equipment policy has been implemented.

All customers receiving delivery of K&K Glass handling equipment by A-Frames, stillages, W Barrows etc... Must agree to abide by the following policy conditions set out below:

Policy Conditions

- All A-Frames, accessories and equipment must be signed for on K&K A-Frame delivery note
- All A-Frames, accessories and equipment must be returned (or an agreed pick up date provided) within 7 days of delivery
- Any A-Frame, accessory or equipment which is not returned to K&K Glass within a period of 7 days from the date of delivery may incur a charge of \$50.00 per item per day
- Any additional equipment requested like bars, straps etc... must be returned with the A-Frame/s and may also be subject to ongoing charges if not returned
- If an A-Frame is not returned after a period of 30 days you will be invoiced \$1,295+ GST to cover the replacement cost
- If any A-Frame or glass handling equipment is returned damaged, the cost the repair or replacement will be forwarded to the customer
- Completed orders are to be delivered within 7 days. Any completed order not delivered within 7 days and being stored by K&K Glass will incur a charge of \$25 per day to cover glass handling equipment & storage. K&K Glass will not accept any responsibility for scratches or any issues for replacement for glass stored longer than 7 days

If you have requirements outside of the above conditions please contact customer service to provide exact details and requirements. K&K Glass will endeavour to meet individual customer requests but can't guarantee glass handling equipment will be available if a temporary arrangement hasn't been discussed and agreed to prior to order your being accepted and entered for production.

Any non compliance to the above conditions may result in suspension from customised deliveries utilising K&K A-Frames and glass handling equipment.

If you have any questions please don't hesitate to contact customer service on 02 9672 1899 or contact your account manger directly to discuss in more detail.